

Customer Success Story - Microsoft

CloudFronts enabled Microsoft to make right decisions in their consulting process by using Power Apps.

About Microsoft

Microsoft Corporation is an American multinational technology company with headquarters in Redmond, Washington, U.S. It develops, manufactures, licenses, supports, and sells computer software, consumer electronics, personal computers, and related services.

You can read more about them here [Microsoft - Official Home Page](#)

Business Challenges

Microsoft has a string of applications used for distinct purposes. For instance, their Field Service and Asset Management were well-positioned to manage the field service teams, mobile workers and manage property or assets respectively. However, due to the striking similarity between the applications, it was challenging for them to specify the suitable application to the vendors. Subsequently, they required an application which could enable them to suggest the right application as per the client needs.

Solution Delivered

CloudFronts developed a simple Identifier application using Microsoft Power Apps and Power Automate in response to their requirements. The flow of the app was defined in such a way that it would contain specific parameters which would be required by Microsoft team to fill them in the app after questioning the vendors, and consequently, the app would produce a right choice between two or more apps like Field Service and Asset Management.

Power Apps is a service for building and using custom business apps that connect to your data and work across the web and mobile - without the time and expense of custom software development. Power Automate is a service that helps you create automated workflows between your favorite apps and services to synchronize files, get notifications, collect data, and more.

Key Technologies

1. Microsoft Power Apps (Canvas Apps/Model-Driven Apps)
2. Microsoft Power Automate/Cloud Flow (previously Microsoft Flow)

“CloudFronts is and has been a trusted partner of mine for well over ten years. They have proven to be Customer Centric and provide knowledgeable resources on projects. I recommend them across the entire Microsoft platform.”

- *Ben Vollmer, Global Director - Dynamics 365 Field Service, Microsoft*

Post Go-live

Post-Go-live on 26 October 2020, Microsoft vendor teams had been able to counsel and advocate the right application, thereby eliminating any errors in their consulting process.

Email us your requirements at ashah@cloudfronts.com or fill out the [contact us form](#).