

## Customer Success Story – WAMCO BRS Study

CloudFronts worked with WAMCO to conduct their BRS study to evaluate the Microsoft Dynamics ERP implementation plan.

### About WAMCO

Waste Management Corporation Limited (WAMCO) was initially formed in 2009 and later revived in September 2015 with a mandate to provide a sustainable waste management solution throughout the country. On January 1st, 2016, the corporation officially started operations by taking over the waste management function for the Malé Region of Maldives. This includes the daily transfer of waste from Malé to Thilafushi, the waste management of Villimalé, and the disposal of waste at the Thilafushi landfill area.

### Business Challenges

WAMCO is looking for a Business Requirement Specification (BRS) to evaluate, acquire and implement an ERP system. They required CloudFronts to establish BRS to document current business operations, processes, systems and provide extensive recommendations on the implementation of Microsoft ERP.

### Solution

An ERP implementation entails investment in both time and money. CloudFronts team travelled onsite and collected the data and resources required to complete the ERP implementation. The study was conducted based on multiple value parameters like Needs Assessment, Resources Assessment, Technical Assessment and Company Culture Assessment. The overall assessment produces the information like potential ROI, support business workload, and figure out how users will respond to the new ERP and how much time the organization is willing to put into change management.

### Key Technologies

1. Dynamics 365 Finance
2. Dynamics 365 Supply Chain Management

### Post Go-live

Post BRS study, WAMCO has been able to gather significant insights related to the ERP implementation. Their engagement has enabled CloudFronts to document current processes and make an informed decision, mitigate risks, gain comprehensive feedback and form consensus before implementing an extensive Dynamics ERP implementation plan.

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