

Customer Success Story – Kloudify Microsoft 365 Intune Setup

CloudFronts collaborated with Sydney, Australia-based Microsoft partner Kloudify Technologies to deploy Microsoft 365 Intune for one of Australia’s NDIS Registered Service Providers in the disability services sector.

About Kloudify

Kloudify is a Cloud Migration, Managed Services, and Security Specialist, offering Microsoft Cloud Service and IT Solutions for SMBs in Australia to help run their business smoothly and securely. Learn more Kloudify Technologies at <https://kloudify.com/>

Business Challenges

The client’s customer, an Australia-based NDIS Registered Service Provider, required a structured & organized solution to help them better manage their IT environment, have control over & protect their company data, and manage their deployed devices.

Solution

CloudFronts helped Kloudify deploy Microsoft Intune for their client helping them with Identity & Access Management and setup Intune Policies for managing deployed devices. Additionally, Conditional Access, Multi-Factor Authentication, and Single Sign On (SSO) were configured enabling the client to effortlessly manage identity & access to augment their organization's security.

Microsoft Multi-factor authentication (MFA) adds a layer of protection to the sign-in process. Users provide additional identity verification when accessing accounts or apps, such as scanning a fingerprint or entering a code received by phone.

In addition, CloudFronts also helped Kloudify to deploy Intune Mobile Device Management (MDM) solution to protect the firm’s highly sensitive organizational data by requiring users and devices to meet some requirements. In Intune, this feature is called compliance policies and it enabled the client to create security groups, revoke admin access, configure update rings for Windows, auto archive mailboxes, create a retention policy for SharePoint, create app protection policies for mobile devices, configure OneDrive silent sync & files on demand, disable PIN during device enrolment, setup Windows Auto Pilot and more. CloudFronts also provided detailed documentation for effective user training.

Key Technologies

1. Microsoft 365
2. Microsoft Intune

Post Go-live

Post-Go-live, the NDIS Registered Service Provider firm was able to report the following benefits:

- Microsoft MFA is helping the customer to protect itself by adding a layer of security, making it harder for attackers to log in.

- Microsoft Intune provides the client with the flexibility to control their critical data regardless of the device. Due to its cloud-based feature, Intune can work to secure iOS, Windows, and Android devices from one single mobile solution.

Email us your requirements at ashah@cloudfronts.com or fill out the [contact us form](#).