

# <u>Customer Success Story – Procam Logistics – Google Workspace to Microsoft</u> <u>365 Migration</u>

Procam Logistics partnered with CloudFronts to migrate from Google Workspace to a sophisticated, collaborative & robust ecosystem like Microsoft 365 that can scale up with their growing organization and help them achieve their goal of scalability, better security, and increased privacy.

### **About Procam Logistics**

Procam Logistics Pvt. Ltd. is an asset-based, Integrated Logistics Service Provider specializing in Project Cargo Management, Global Freight Management through Multi-Modal Logistics, Installation, Warehousing, 3 PL Services and Consulting Services. Procam Logistics is a part of the <u>Procam Group</u>, a thought leader in integrated supply chain management in India. Procam's footprint across India and its global network provide uninterrupted service delivery to critical projects. Procam Group is headquartered in Gurgaon, India and has full-service offices in Chennai, Hyderabad, Baroda, Mumbai, Kolkata and is represented globally through its network alliance partners.

Learn more about Procam Logistics at <a href="https://www.procamlogistics.com/">https://www.procamlogistics.com/</a>

#### **Business Challenges**

Procam Logistics faced challenges with its existing email and productivity tools provided by Google Workspace, which were not scalable enough to meet the growing demands of the organization.

Additionally, the company was looking for a more robust and collaborative ecosystem that could provide better security and privacy. To address these challenges and achieve its goal of scalability, Procam Logistics decided to migrate to Microsoft 365.

#### Solution

CloudFronts partnered with Procam Logistics to provide a comprehensive solution for the migration from Google Workspace to Microsoft 365.

The solution included the following key components:

- Planning and Strategy: CloudFronts worked closely with Procam Logistics to understand their business needs and objectives. Based on this understanding, the team developed a detailed migration strategy that would ensure a seamless transition from Google Workspace to Microsoft 365. The strategy included a comprehensive roadmap, timelines, and milestones to ensure a successful migration.
- Pre-Migration Assessment: Before starting the migration process, CloudFronts conducted a detailed assessment of Procam Logistics' existing environment. This included an analysis of their current email and productivity tools, data migration requirements, and security and compliance needs. Based on this assessment, CloudFronts developed a customized migration plan that was tailored to Procam Logistics' specific requirements.
- Data Migration: CloudFronts utilized industry-leading migration tools to seamlessly transfer Procam Logistics' data from Google Workspace to Microsoft 365. The team ensured that all data was migrated securely and without any loss or corruption.
- User Adoption and Training: CloudFronts provided extensive training and support to Procam Logistics' employees to ensure a smooth transition to Microsoft 365. The team conducted







training sessions and craft comprehensive User Manuals to educate the users on the new tools and features of the platform.

• Post-Migration Support: CloudFronts provided ongoing support to Procam Logistics after the migration was complete. This included troubleshooting, performance monitoring, and ensuring that all systems were functioning correctly.

Overall, CloudFronts delivered a comprehensive solution that addressed Procam Logistics' specific needs and requirements. The team ensured a smooth and seamless migration from Google Workspace to Microsoft 365 and provided extensive support and training to ensure user adoption and satisfaction.

## **Key Technologies**

1. Microsoft 365

## **Post Go-live**

Post the Go Live, Procam Logistics noted the following benefits with the migration from Google Workspace to Microsoft 365.

- Improved Scalability: With Microsoft 365, Procam Logistics has access to a highly scalable ecosystem that can support the growing needs of the business. The company can easily add new users, applications, and services as needed, without having to worry about capacity limitations.
- Better Security: Microsoft 365 offers advanced security and compliance features that are designed to protect against cyber threats and keep data safe. Procam Logistics can benefit from features such as multi-factor authentication, data loss prevention, and advanced threat protection to ensure that their data is secure.
- Enhanced Collaboration: Microsoft 365 provides a highly collaborative environment that allows employees to work together seamlessly. Procam Logistics can benefit from features such as Teams, SharePoint, and OneDrive, which enable employees to share files, collaborate on projects, and communicate more effectively.
- Increased Productivity: With Microsoft 365, Procam Logistics can benefit from a suite of powerful productivity tools that are designed to help employees work more efficiently. The company can use tools such as Outlook, Word, Excel, and PowerPoint to create, edit, and share documents, presentations, and spreadsheets.
- Cost Savings: By migrating to Microsoft 365, Procam Logistics can potentially save on IT costs related to maintenance, hardware, and software licensing. The company can benefit from a subscription-based model that allows them to pay for only what they use, and easily scale up or down as needed.
- Overall, Procam Logistics can benefit from a wide range of post go-live benefits after the migration to Microsoft 365. The company can take advantage of the latest technology and features to improve productivity, collaboration, and security, and support its continued growth and success.

Email us your requirements at <u>transform@cloudfronts.com</u> or fill out the <u>contact us form</u>.